



Victory Gardens Homeowners Association, Inc Snow Removal Policy

Purpose

The purpose of this document is to outline the snow removal responsibilities and procedures for the Victory Gardens Homeowners Association, Inc. This policy is designed to ensure safety and accessibility for all residents during winter weather events.

Scope of Responsibility

The Association's snow removal efforts will focus on specific common areas and components within the community. Individual homeowners are responsible for all other areas.

Association Responsibility

The Victory Gardens Homeowners Association, Inc. (HOA) is responsible for snow removal on the following areas:

- **Concrete driveway strips** (The area immediately adjacent to the alley and the garage, excluding the main alley surface).
- **Walkways** (Common sidewalks and paths maintained by the HOA).
- **Alleys** (Main access alleys within the Victory Gardens community).

Roanoke City Responsibility

Roanoke City is responsible for snow removal on the following:

- **Main Roadway** (The primary street running through or adjacent to the community that is a public street, which Roanoke City plows). PLEASE REFRAIN FROM PARKING ON THE STREET.

Homeowner Responsibility

Individual homeowners are responsible for snow removal on all areas not explicitly covered by the HOA or Roanoke City, including:

- Private patios or decks.

Snow Removal Procedures

Activation

Snow removal services will be activated when a snow accumulation of 4 inches or more is forecasted or has occurred.

Service Targets

Area	Priority	Target Clearance Time After Snowfall Stops
Alleys	High	AS SOON AS CONDITIONS ALLOW
Concrete Driveway Strips	Medium	AS SOON AS CONDITIONS ALLOW
Walkways	Medium	AS SOON AS CONDITIONS ALLOW

Important Considerations

1. **Parking:** Residents are requested to move all vehicles from the alleys and designated snow removal areas when snow is falling or expected, as this significantly expedites the plowing process.
2. **Damages:** Any damage to personal property (e.g., landscaping, decorations) placed in the HOA-maintained right-of-way will not be the responsibility of the HOA or its contractor.

3. **Emergency Contact:** For life-threatening emergencies, residents must call 911. The HOA does not provide emergency snow removal outside of the scope of this policy.

Policy Review

For questions or to report a non-emergency issue, please contact the HOA Board through the official community website or call the office at 540-890-3565 (calls are monitored 24/7).